



Center for Cultural Interchange

Work and Travel Program - Employer Information W&T-Summer - 2011

Custer State Park Resort, Custer, SD
February 4, 2011

Employer Information

Company Name: Custer State Park Resort

Website: www.custerresorts.com

Industry Name: Landscaping/Agricultural/National
Park

Phone Number: 6052554484

of Employees: 350

Fax Number: 6052554706

Primary Address: 13389 US Hwy 16A
Custer, SD 57730

Email Address: bjangula@custerresorts.com

Contact Name: Brandi Jangula

Contact Title: Human Resources Manager

Billing Address: 13389 US Hwy 16A
Custer, SD 57730

Alternate Contact: Lavina Shoop

Alternate Title:

Alternate Phone:

Hiring Manager Email:

**Participant
Supervisor Email:**

Available Jobs

| Earliest Start Date: | Latest Start Date: | Earliest End Date: | Latest End Date: | #Students: |
|----------------------|---------------------------|--------------------|--|------------|
| 5/1/2011 | 7/1/2011 | 9/1/2011 | 10/30/2011 | 20 |
| Hours | Average hours/week: 48 | | Number of days/week: 6 | |
| Overtime | Overtime available: Never | | Overtime hourly rate: n/a | |
| Meals | Are Meals Provided?: Yes | | Details: 3 meals a day, 7 days a week. This is included as part of the salary. | |
| English | Level requirement: Good | | | |

In what month(s) can participants expect to receive the most hours? June

In what month(s) can participants expect to receive the least hours? September

Please Explain: Typical Memorial Day to Labor Day season

How often do you pay employees?

Twice a month

Is job training required?

Yes No

If yes, how long is it?

On the job training

Are participants paid for training?

Yes No

Are you willing to hire couples?

Yes No

Are you willing to hire groups of friends?

Yes No

If yes, how many are allowed in the group?

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Can participants work a second job?

Yes No

Do participants complete an additional application form upon arrival?

Yes No

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Job Benefits (bonuses, incentives): meals 7 days a week, \$50 bonus per month and free admission to all family attractions in the area.

Is there a Social Security Admin office nearby: Yes **Are you willing to take student to the SSA office?** Yes

SSA Office details: 2 weeks after they arrive

Participant Requirements

What are the 3 most important qualities you look for in an employee:

Smile, willingness to participate and work hard on duty, good English level

Please list any special instructions or hiring restrictions by your company (if any):

Students must be able to regularly lift and/or move up to 25lbs and occasionally lift and/or move up to 50lbs. You are required to contact your employer by email upon acceptance of your job, or you risk cancellation of this placement.

Are you interested in being a Greenheart Employer? Yes No

This business has elected to be a member of CCI's Greenheart Club. We encourage all participants placed here to join the Greenheart Club, as well. This can be done via the CCI online application system. You may be expected to participate in an environmental initiative or event, while employed by this business. Don't worry, it will be fun! [Login](#)

Housing Options

This employer guarantees housing

Is the participant required to sign a separate housing contract? Yes No

Is housing guaranteed for the students? Yes

What type of housing is available? Dormitory Shared Apartments Other

Brief description of housing: 2-4 person rooms with bathroom/shower in each unit. Each student will have their own bed. Rooms are separated by gender. Coin laundry is available in each dorm.

Address: 13389 US Hwy 16A

City, State, Zip: Custer, SD 57730

Please check amenities/services provided with the housing, if applicable include additional costs:

Linens Telephone Furniture Cooking Kitchenware Microwave
 Bed Computer Internet WiFi Private Bathroom AC / Heat

Rent of this housing (per participant)? housing included in agreement per day

Are housing costs automatically deducted from participants' paychecks? Yes No

Are utilities included? Yes No Approx. cost of utilities (per participant)?

Are students required to stay in this housing while employed by your place of business? No

Is there a penalty if students do NOT stay in the housing you provide? No

Description:

Is a housing deposit required upon arrival? No

How will the deposit be refunded to the participant (final paycheck, etc.)?

Transportation To and From Work

How far is this housing from the job site? less than .5 miles

How will the student get to and from work? Walk

What is the approximate ONE WAY travel time to work? 15 minute walk

What is the approximate monthly cost of transportation to and from work? FREE by walking

(Costs should not exceed 30% of the expected monthly wage.)

PARTICIPANT TRAVEL TO BUSINESS

Participant should contact you: Upon boarding: Upon arrival:

Employer's Emergency phone number: 605-255-4772

PLANE (Participants should book tickets directly through an airline or travel agent.)

Arrival to (city, airport): Rapid City, South Dakota airport (RAP)
Preferred Arrival Time: Afternoon
Will participant be picked up from the airport? **Yes** **No**
If so, by who?
How far from the airport is your place of business? 48 *miles*

Special instructions/comments regarding participant's arrival:

Airport Code: RAP
The airport is 48 miles and 1 hour drive from the employment. Students can call the office Monday through Saturday from 8am to 6pm: 605-255-4772 with any flight delays. Please provide the employer with your itinerary so they know when to expect and meet you. You are required to contact your employer by email upon acceptance of your job, or you risk cancellation of this placement.

BUS: (Participants should obtain tickets directly through an airline or travel agent.)

Arrival to (city, station): Rapid City, South Dakota
Preferred Arrival Time: Afternoon
Will participant be picked up from the station? **Yes** **No**
If so, by who?
How far from the station is your place of business? 48 *miles*

Special instructions/comments regarding participant's arrival:

When to Contact: Before boarding
Students can call the office Monday through Saturday from 8am to 6pm: 605-255-4772 with any flight delays. Please provide the employer with your itinerary so they know when to expect and meet you. You are required to contact your employer by email upon acceptance of your job, or you risk cancellation of this placement.
Arrival Time: no preference

COMMUNITY PROFILE

How would you describe your area? Other Summer Tourist Area - rural
Please provide a brief description of your community: The State Park Resort consists of 4 guest lodges on a 73,000 acre park. It is a very rural tourist town surrounded by the beautiful Black Hills.
Is there anything special that students should bring? Swimwear and shoes for hiking, flashlight, alarm clock
What are the seasonal temperatures?
Spring: **Summer:** Summer: 65-85 F
Fall: **Winter:**
What is near work?

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| | | | | | | | | |
|------------------------------------|---|---------|--|-------------------------------|---|----------------|---|-----|
| Transportation Depot: | ✓ | On foot | | In town / by public transport | ✓ | Requires a car | | N/A |
| Food/Super Market: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Shopping Mall: | | On foot | | In town / by public transport | | Requires a car | ✓ | N/A |
| Post Office: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Bank: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Public Library: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Movie Theater: | | On foot | | In town / by public transport | | Requires a car | ✓ | N/A |
| Restaurants: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Fitness Center/Gym: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Sports/Recreation Facility: | | On foot | | In town / by public transport | | Requires a car | ✓ | N/A |
| Nightlife: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Laundromat: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |
| Internet Access: | ✓ | On foot | | In town / by public transport | | Requires a car | | N/A |

Indicate other nearby activities:

Custer City is only minutes from Mt Rushmore, Crazy Horse, Custer State Park, Jewel Cave, Wind Cave, The Mickelson Trail, Needles Highway, Harney Peak and Iron Mountain Road. Within the town limits is a cinema, recreation facilities, nightlife, public library and summer attractions.

Is there wireless internet available?

Yes, wireless is each lodge free of charge. Students can bring a laptop if they wish.

List of interesting area websites:

www.travelSD.com, www.blackhillsbadlands.com,
www.blackhillsvisitor.com, www.custerresorts.com

Additional Comments:

We work hard and play hard!!! Housing will be on-site at all 4 lodge locations in Custer State Park.

WAGES: Here is an example of the pay breakdown:

Dishwashers and Housekeepers receive \$1100 per month plus the value of the dormitory room and the three meals a day, seven days a week has a value of \$600 so our company believes that the position has a value of \$1,700. However this is what it looks like in their pay check.

\$1100 per month paid every two weeks

\$1100 x 12 equals the annual salary because our payroll system is on an annual basis \$13,200

The \$13,200 is paid over 26 pay periods

\$507.69 is what shows as the gross in their paychecks. This is for a 48 hour work week. Or 96 hours in the pay period.

How (Our Company) arrives at an hourly rate:

\$1,100
 \$ 600

$\frac{\$1,700 \times 12}{26} = \$20,400$ divided by 26 pay periods = \$784.62 which would be for 12 days in the pay period so it is \$65.39 per day or \$8.17 per hour as they all work an 8 hour shift.

Please feel free to attach any other additional information.

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